

## AI-ASSISTANTS TO BOOST CLIENT SATISFACTION

Connect AI delivers simple, scalable solutions that empower businesses to provide exceptional, personalized customer service. Our high quality, custom-built AI assistants enhance customer interactions, drive business efficiency, and add real value for both customers and teams.

#### Delivering real value for clients and employees



## 24/7 and multilingual support

Provide round-the-clock, global assistance to cater diverse customer needs



# Increase customer satisfaction

Deliver exceptional service that keeps customers happy and engaged



Efficient interactions

Minimize time wasted with irelevant responses, enhancing productivity



Dynamic scalability

Flexible adjustment for growth or in cases of staff shortages or absences

# Optimizing on results and focusing on client's insights to increase businesses performance

51%

In chat self-service completion rate at **GGA Maur** 

65%

Faster than phone calls at **Aldi Mobile Switzerland** 

**3.7× ROI** 

15-20% reduction in ticket volume at **Digital Republic** 

We **identify key KPIs** for your business and **analyze conversations** to refine responses and provide actionable recommendations tailored to your goals.

### What makes our assistants so unique?

- High-quality assistants: Advanced Al and curated data for absolute accuracy.
- One question, one answer principle: Clear and precise answers for maximum time savings.
- Continuous improvement: Continuous optimization for ever better results.
- Seamless integration and partnership: Easy implementation with support at every step.
- 100% Success Rate: Guaranteed success thanks to our expertise.



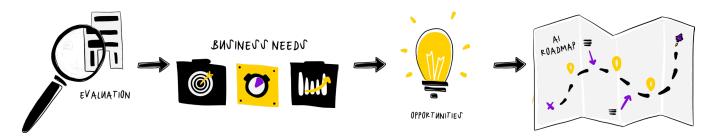
Let our assistant impress you. Contact us for a free demo at hello@connectai.ch



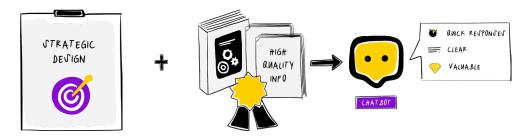
Are you wondering how our journey will unfold?

We've designed a straightforward and efficient playbook to get you started and make your Al project a success.

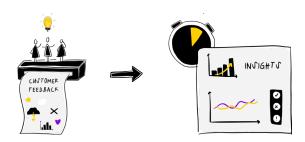
#### 1. Al Strategy Assessment



#### 2. We custom-build your own assistant



#### 3. Real time insights and continuous feedback



#### Contact us for a free assessment

#### info@connectai.ch

or simply chat with our assistant if you'd like more details about our process and services.

